

II. Amendment to the Claims:

Please disregard the claim amendment submitted in Applicant's December 12, 2003, submission. Please instead amend the claims as set forth below. All amendment is supported by the specification and, thus, no new matter is presented.

1. **(Previously Withdrawn)** A system for converting forms to electronic format, comprising:
 - an interface to at least one intake service for receiving forms;
 - at least one image generator, communicating with the intake service, to convert the forms into electronic format;
 - at least one processor for providing contingent workflow;
 - at least one terminal, communicating with at least one processor, operable to edit form data;
 - an interface to at least one external data entry vendor; and
 - an interface to at least one subsequent process that will utilize data on the electronic form.
2. **(Previously Withdrawn)** The system of claim 1, wherein the intake service comprises a mail delivery service.
3. **(Previously Withdrawn)** The system of claim 1, wherein the intake service comprises the output of a facsimile machine.
4. **(Previously Withdrawn)** The system of claim 1, wherein the image generator comprises optical character recognition software for reading machine printed text.

5. **(Previously Withdrawn)** The system of claim 1, wherein the image generator comprises intelligent character recognition software for reading handwritten text.
6. **(Previously Withdrawn)** The system of claim 1, wherein the processor alters workflow based at least on the ability to read the form type.
7. **(Previously Withdrawn)** The system of claim 1, wherein the processor alters workflow based at least on the presence of a change of address.
8. **(Previously Withdrawn)** The system of claim 1, wherein the processor alters workflow based at least on the priority of the form to a using entity.
9. **(Previously Withdrawn)** The system of claim 1, wherein the processor alters workflow based at least on errors received from external data entry operators.
10. **(Previously Withdrawn)** The system of claim 1, wherein the subsequent process utilizing data on the electronic form comprises a transaction.
11. **(Previously Withdrawn)** The system of claim 10, wherein the transaction comprises review of credit card applications.
12. **(Previously Withdrawn)** The system of claim 1, wherein the subsequent process utilizing data on the electronic form comprises construction of a database.
13. **(Currently Amended)** A computer implemented method for converting forms to electronic format, comprising:
 - (a) receiving forms;
 - (b) reading the forms into electronic format based on computer-implemented character recognition;

(c) determining form code identifiers for the forms;

(d) assigning priorities to the forms based on the determination of the form code identifiers;

~~(e)~~ (e) processing the forms according to a contingent workflow, the contingent workflow being based at least in part on priorities assigned to forms; and

~~(d)~~ (f) making the form data available to a subsequent process.

14. **(Original)** The method of claim 13, wherein step (a) of receiving comprises receipt from a mail delivery service.

15. **(Original)** The method of claim 13, wherein step (a) of receiving comprises receipt of a form from a facsimile machine.

16. **(Currently Amended)** The method of claim 13, wherein step (b) of reading comprises image capture.

17. **(Currently Amended)** The method of claim 13, wherein step (b) of reading comprises at least one of optical character recognition and intelligent character recognition.

18. **(Previously Cancelled)**

19. **(Currently Amended)** The method of claim 13, wherein step (d) ~~(e)~~ of processing comprises a workflow contingent on the ability to identify the form code identifiers ~~type~~.

20. **(Currently Amended)** The method of claim 13, wherein step (e) ~~(e)~~ of processing comprises a workflow contingent on the presence of a change of address.

21. **(Currently Amended)** The method of claim 13, wherein step (e) ~~(e)~~ of processing ~~comprises a workflow contingent on the priority of the form.~~ according to a contingent

workflow comprises processing forms as parsed snippets when the form code identifier can be determined, and processing forms as full images when the form code identifier can not be determined.

22. **(Currently Amended)** The method of claim 13, wherein step (e) ~~(e)~~ of processing comprises a workflow contingent on the type of error received from external data entry operators.

23. **(Currently Amended)** The method of claim 13, wherein step (f) ~~(d)~~ of making comprises a process that writes data to another location.

24. **(Currently Amended)** The method of claim 13, wherein step (f) ~~(d)~~ of making comprises a process that allows data to be read from another location.

25. **(Currently Amended)** The method of claim 13, wherein step (f) ~~(d)~~ of making comprises data sharing with a transaction.

26. **(Original)** The method of claim 25, wherein the transaction is review of credit card applications.

27. **(Currently Amended)** The method of claim 13, wherein step (f) ~~(d)~~ of making comprises data sharing with a database.

28. **(New)** The method of claim 13, wherein step (c) of processing comprises a workflow contingent on at least four (4) parameters including:

- (1) the ability to determine the form code identifier;
- (2) the assigned priority of a form;
- (3) an indication of a change of address; and

(4) an indicia of the type of error resulting from the reading step.

29. **(New)** The method of claim 28, further wherein the step (e) of processing the forms according to a contingent workflow comprises a first review cycle by an external data entry review system and a second review cycle by an internal data entry review system.

30. **(New)** The method of claim 29, wherein the second review cycle is performed contingent upon whether the first review cycle can resolve errors in reading the forms.